

TOP ISSUES

1. Documents and videos posted on our websites
2. Quality of alternative text
3. Forms
4. Embedded content: external forms, feeds, videos, etc.
5. Color contrast
6. Accessibility of content hosted outside of the web content management system (WCMS)

IN 2017

- Q2: Alternative text
- Q3: Non-WCMS content
- Q4: Documents and videos

IN 2018

- Q1: Color contrast
- Q2: Alternative text
- Q3: Forms
- Q4: Documents and videos

IN 2019

- Q1: Embedded content
- Q2: Alternative text
- Q3: Forms
- Q4: Documents and videos

FOR 2020

- Q1/Q4: Documents and videos
- Q2: Alternative text
- Q3: Forms